

Factors that Contribute to Patients Non-Compliance

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OBJECTIVE

To assess the factors that influence patient's non-compliance with medication regimen.

METHOD

354 cases of non-compliance were studied. A questionnaire, which included 14 reasons of non-compliance, was used. 156 patients were males and 198 females. Patients were divided in three groups, according to their age: 1st group: ages 0 - 29 (99 patients), 2nd group: ages 30 - 59 (172 patients), 3rd group: ages 60 + (83 patients).

RESULTS

For the total of patients, the most common factors that contribute to non-compliance are adverse reactions (21%), and recovery before the end of the treatment (19%). Causes related to the relationship between patient and doctor, (lack of confidence to the doctor, insufficient medical instructions and regular alternation to the doctor) follow (13,5%). The sex and the age of the patients influence results. Specifically: the most common causes for non-compliance for males are recovery before the end of the treatment (22%) and adverse reactions (19%). On the contrary, the most usual factor for non-compliance for females is adverse reactions (22%), while recovery before the end of the treatment follows

(17%). For the age group 0- 29 results are similar to female's results, with rates 24% and 18% respectively. For the age group 30-59 the most usual cause for non-compliance is recovery before the end of the treatment (26%) and adverse reactions follows (15%). Lastly, the age group of 60+ stops the medication regimen mainly because of adverse reactions (28%) and secondly because of non-satisfactory medical outcomes (17%). Less common factors, (23,5%), related to non-compliance are briefly: extension of the medication regimen on patient's initiative and fear of possible side effects. Medications that present adverse reactions most commonly are non-steroid anti-inflammatory drugs (rate of the total of adverse reactions 29%), antibiotics (rate 29%), and antihypertensive agents (rate 14%). The most frequent adverse reactions are gastrointestinal side effects (rate 39%) and allergies (rate 32%). Adverse reactions that possibly affect the operation of machines (somnolence, tremor, and arrhythmia) are often too (13,5%).

CONCLUSIONS

Proper prescribing, in order to avoid adverse reactions, as well as improvement in the relationship between doctor and patient, could improve medication compliance.

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